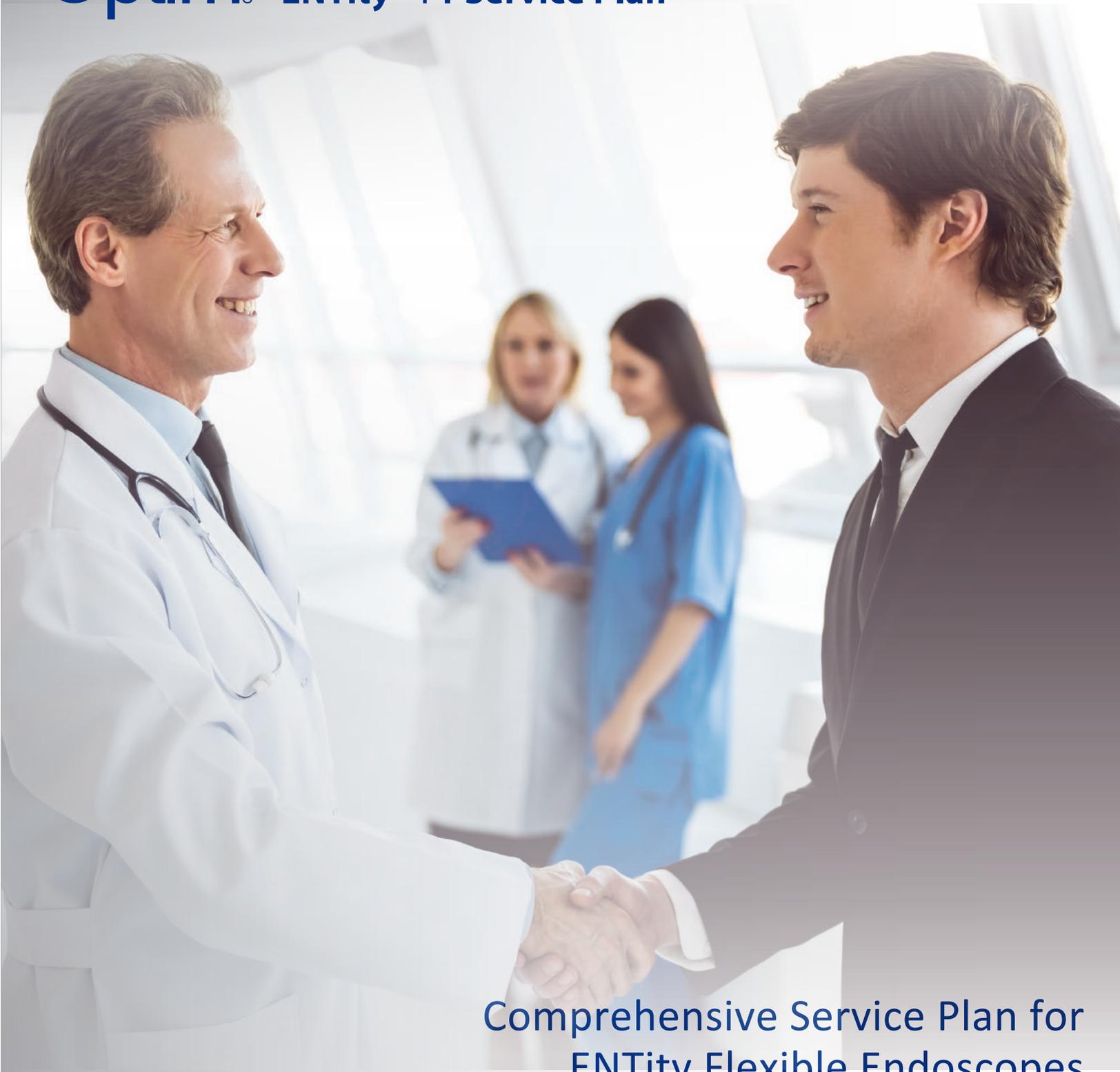




ENTity™ +1 Service Plan



Comprehensive Service Plan for ENTity Flexible Endoscopes

Protecting equipment, budgets, and uptime.

ENTITY™

Everywhere ENT Clinicians Need to Be

Industry Leading Warranty & Coverage | Rapid Response & Priority |

New Model Loaner Equipment | Product and Reprocessing Training & Certifications

+1 Service Plan for Endoscopy Equipment

The ENTity +1 Service Plan provides the budget security, administrative simplicity, and rapid response healthcare facilities need in today's demanding environment. In order to put patient care first, the clinical equipment essential for diagnostics and treatment should be ready when needed and in excellent condition.



+1 Service Plan Summary:

Industry Leading Warranty & Coverage

All ENTity endoscopes are provided with a standard two-year warranty, backing the product quality and expectation of high performance. However, endoscopes can experience accidental damage, excessive wear and tear, and may need repair beyond the warranty coverage. Optim's +1 Service Plan ensures *predictable budgets, best in class support, and total coverage* for the instruments vital to patient care.

Rapid Response

All +1 Service Plan facilities receive rapid, direct support for equipment service resolutions with features like expedited shipping, pre-arranged equipment pickup, administrative-free approvals, and automatic follow-up.

Service Priority

+1 Service Plan equipment are expedited through the service and repair system without administrative delays.

New Model Loaner Equipment

Any loaner equipment will be the latest technology and generation endoscopes.

Product and Reprocessing Training & Certifications

+1 Service Plan Health care facilities receive customized product and reprocessing training with certification by regional / product specialist staff.

Accessory Upgrades

All +1 Service Plan endoscopes receive annual battery and charger replacements at no charge.